



PERFORMANCE AND FINANCE SCRUTINY SUB COMMITTEE

**TUESDAY 29 APRIL 2008
7.30 PM**

SUB-COMMITTEE AGENDA (SCRUTINY)

**COMMITTEE ROOM 5,
HARROW CIVIC CENTRE**

MEMBERSHIP (Quorum 3)

Chairman: Councillor Mark Versallion

Councillors:

**Robert Benson
Ashok Kulkarni
Barry Macleod-Cullinane
Dinesh Solanki
Yogesh Teli**

**Ms Nana Asante
B E Gate (VC)
Phillip O'Dell
Mrs Rekha Shah**

Christopher Noyce

Reserve Members:

1. Manji Kara
2. Don Billson
3. Jeremy Zeid
4. Mrs Kinnear
5. Stanley Sheinwald
6. -

1. Mitzi Green
2. Bill Stephenson
3. Thaya Idaikkadar
4. Keeki Thammaiah

1. Paul Scott

**Issued by the Democratic Services Section,
Legal and Governance Services Department**

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HARROW COUNCIL

PERFORMANCE AND FINANCE SCRUTINY SUB COMMITTEE

TUESDAY 29 APRIL 2008

AGENDA - PART I

1. **Attendance by Reserve Members:**

To note the attendance at this meeting of any duly appointed Reserve Members.

Reserve Members may attend meetings:-

- (i) to take the place of an ordinary Member for whom they are a reserve;
- (ii) where the ordinary Member will be absent for the whole of the meeting; and
- (iii) the meeting notes at the start of the meeting at the item 'Reserves' that the Reserve Member is or will be attending as a reserve;
- (iv) if a Reserve Member whose intention to attend has been noted arrives after the commencement of the meeting, then that Reserve Member can only act as a Member from the start of the next item of business on the agenda after his/her arrival.

2. **Declarations of Interest:**

To receive declarations of personal or prejudicial interests, arising from business to be transacted at this meeting, from:

- (a) all Members of the Sub Committee;
- (b) all other Members present in any part of the room or chamber.

3. **Arrangement of Agenda:**

To consider whether any of the items listed on the agenda should be considered with the press and public excluded on the grounds that it is thought likely, in view of the nature of the business to be transacted, that there would be disclosure of confidential information in breach of an obligation of confidence or of exempt information as defined in Part 1 of Schedule 12A to the Local Government Act 1972.

4. **Minutes:**

That the minutes of the meeting held on 22 January 2008 be taken as read and signed as a correct record.

5. **Public Questions:**

To receive questions (if any) from local residents/organisations under the provisions of Overview and Scrutiny Procedure Rule 8.

6. **Petitions:**

To receive petitions (if any) submitted by members of the public/Councillors under the provisions of Overview and Scrutiny Procedure Rule 9.

7. **Deputations:**
To receive deputations (if any) under the provisions of Overview and Scrutiny Procedure Rule 10.
8. **References from Council and Other Committees/Panels:**
To receive any references from Council and/or other Committees or Panels.
- Enc. 9. **Chairman's Report:** (Pages 1 - 6)
Report of the Service Manager, Scrutiny.
- Enc. 10. **Protocol for the Operation of the Performance and Finance Scrutiny Sub-Committee – update:** (Pages 7 - 26)
Report of the Corporate Director, Strategy and Business Support.
- Enc. 11. **By Exception: Officers' Report on Performance in Customer Satisfaction:** (Pages 27 - 34)
Report of the Corporate Director, Strategy and Business Support.
12. **By Exception: Officers' Report on Performance in Workforce Development:**
Verbal report of the Interim Divisional Director, Human Resources and Development.
- Enc. 13. **By Exception: Officers' Report on Performance in Planning Appeals:**
(Pages 35 - 40)
Report of the Corporate Director, Community and Environment.
14. **Finance Issues:**
Verbal report and presentation by the Divisional Director, Corporate Finance and Procurement.
- Enc. 15. **Scrutiny Scorecard:** (Pages 41 - 50)
Report of the Service Manager, Scrutiny.
- Enc. 16. **Reference to Overview and Scrutiny Committee:** (Pages 51 - 54)
Report of the Service Manager, Scrutiny.
17. **Any Other Business:**
Which the Chairman has decided is urgent and cannot otherwise be dealt with.

AGENDA - PART II - NIL